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The Illinois Department of Human Services' (IDHS) SAP accounting system, which is used to pay providers who participate in the IDHS Child Care Assistance Program, has experienced technical issues since January 2, 2023. Due to these issues, child care providers have experienced payment delays.

IDHS continues to process payments, which will then be transferred to the Illinois Office of the Comptroller (IOC) to issue to the child care provider.

IDHS apologizes for the hardship and inconvenience this has caused to our valued child care providers.